MEMORANDUM FOR STAFF PRINCIPALS, HQUSACE, AND COMMANDERS/DIRECTORS, MAJOR SUBORDINATE COMMANDS AND FIELD OPERATING ACTIVITIES

SUBJECT: Guidance on Repayment of Student Loans

- 1. Authority to approve the repayment of a student loan as a recruitment or retention tool is delegated to Commanders/Directors, Major Subordinate Commands (MSCs) and the Engineer Research and Development Center (ERDC), with the authority to delegate to district commanders and laboratory directors. Within HQUSACE, authority is delegated to staff principals occupying General Officer or SES positions and may not be redelegated. Proposals from other HQUSACE staff elements will be forwarded to the Chief of Staff for approval. Proposals to authorize the repayment of student loans in other activities will be forwarded to the next higher level that has delegated authority. All loan repayments approved must be adequately documented and adhere to 5 USC Sec 5379, Department of Defense and Department of the Army guidance, as interpreted or restricted by this policy memorandum.
- 2. The Office of the Assistant Secretary of Defense authorized the implementation of the Repayment of Student Loans Program, which is provided for in 5 USC Sec. 5379, on 17 October 2001. A copy of the DOD Student Loan Repayment Plan is at enclosure 1. The Department of the Army issued guidance on the repayment of student loans on 26 November 2001 (enclosure 2). Enclosure 3 is a listing of loans that qualify for repayment. Enclosure 4 is a format for the USACE Repayment of Student Loan Service Agreement, which must be completed by the employee and the approving official and provided to the Customer Service Representative (CSR) for forwarding to the Defense Finance and Accounting Service (DFAS). The CSR will also notify DFAS when payments are to stop. A copy of the agreement and any extensions or amendments must be provided to the Civilian Personnel Advisory Center for filing on the left-hand side of the employees Official Personnel Folder along with copies of the loan verification and the manager's justification for authorizing the loan repayment. Periodic reports on the use of the student loan repayment incentive will be required, including an annual report to the Department of the Army.
- 3. Within USACE, agreements to repay student loans will require the execution of a minimum three-year service agreement and be limited to the statutory annual and lifetime limitations (currently \$6,000 each calendar year up to a lifetime total of \$40,000). Additional service agreements can be executed if conditions justify extending or amending the initial agreement. Each extended or amended service agreement must also be for three years and is subject to the

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statutory annual and lifetime limits. An agreement is only valid within the organization of the designated approving official and remains in effect if the employee changes positions within that organization (e.g., MSC, district or laboratory). In these cases, the agreement should be modified as necessary. Except for moves within HQ USACE, if an employee moves to a USACE activity outside the command of the previous approving official, the service agreement automatically terminates. The designated approving official in the gaining USACE activity may approve a new three-year agreement. When a centrally-funded ACTEDS intern has executed a three- year service agreement, and is placed into a USACE position at the end of the intern training period, USACE will honor the existing service agreement for the duration of the service commitment.

- 4. When an employee moves to another USACE activity, is placed in another Army command as an ACTEDS funded intern graduate, or leaves the command through the DoD Priority Placement Program and the service agreement is terminated, the requirement to reimburse the activity for loan payments already paid is automatically waived. If the employee permanently leaves USACE voluntarily before the three year service requirement is satisfied, USACE must be reimbursed for previously paid loan payments unless the losing activity grants a specific waiver. If the employee is involuntarily separated except for cause, no reimbursement of loan payments is required.
- 5. The student loan repayment program is not centrally funded. Funds covering the amount of the repayment must come from the same local source as other recruitment and retention incentives. The payroll transaction will charge the employee's appropriate overhead account in CEFMS. New Resource Codes will be established in CEFMS to facilitate payment reporting.
- 6. Repayment of student loans is a change in a condition of employment for bargaining unit employees. Therefore, where appropriate, union representatives must be notified of this change prior to implementation. Labor relations questions may be directed to Jeannie Hansohn, CEHR-D, on (202) 761-7277.
- 7. Point of contact for this matter is Anthony L. Johnson, telephone 202-761-5006.

FOR THE COMMANDER:

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SUSAN DUNCAN
Director of Human Resources

Department of Army Repayment of Student Loans Plan

Title 5, United States Code, §5379 and the Code of Federal Regulations, Part 537, establish the statutory and regulatory authority for the use of student loan repayment as a recruitment or retention tool. This plan provides the parameters for implementing the repayment of student loan incentive within the Department of Army. Repayment is limited to outstanding federally insured loans made by the Higher Education Act of 1965 and the Public Health Service Act.

<u>Authorizing Officials</u>: Authority to approve repayment of student loans is delegated to officials who exercise personnel appointing authority (normally the head of an installation or activity).

Criteria to be Met or Considered:

<u>Written Criteria</u>: For both recruitment bonuses and retention allowances, the manager must justify, in writing, the basis for the loan repayment. The justification should include that in the absence of offering this incentive, the agency would have encountered difficulty in filling the position or that in the absence of the student loan benefit, the employee would likely leave for a position outside the Federal service.

<u>Determination for Recruitment</u>: The manager must decide if a repayment of student loan will be offered and the amount to be paid prior to the candidate entering on duty.

<u>Determination for Retention</u>: In a written statement, the manager must identify the high or unique qualifications or the special needs of the activity for that employee's services and how his/her departure would affect the activity's ability to perform a function necessary to the agency's mission.

Written justifications should be maintained and available for review upon the request of the Office of Personnel Management.

<u>Selecting Employees</u>: The manager shall consider both equitable treatment and diversity of the workforce when selecting employees for this benefit.

<u>Size and Timing of Payment</u>: The maximum payment allowable in oneyear is \$6,000.00 with a total of \$40,000 for a lifetime. Determining the size of the loan repayment should be based on the employee's value to the activity and budgetary considerations. The Defense Finance and Accounting Service will make payments directly to the loan holders on a biweekly basis. In order to assure the Defense Finance and Accounting Service will be able to make these payments, activities are required to provide them a completed copy of the service agreement.

<u>Procedures for Making Loan Repayments</u>: Payments will be based solely on the outstanding debt at the time the employee and the activity enter into an agreement. Payments cannot be made prior to the employee entering on duty.

The activity is required to verify with the holder of the loan the existence of an outstanding loan and the remaining balance on that loan. Activities can repay more than one loan as long as the loan repayments do not exceed the established limits.

Activities are not responsible for late fees assessed by the lender if the student loan repayment is not received in time. However, activities should, to the extent possible, ensure their payments coincide with the date the loan payment is due.

The employee is responsible for continuing to make loan payments on the portion of the loan for which he/she is responsible and for any income tax obligation resulting from the student loan benefit.

<u>Service Agreement</u>: Prior to any repayment of student loan, an activity must require the employee to sign a service agreement. The service agreement for the Department of Army will entail, at a minimum, a 3-year commitment that commences when the service agreement is signed.

Any increase or renewal of the service agreement may amend the employee's commitment to the activity to a new 3-year period.

Loss of Eligibility for Loan Repayment Benefits: An employee loses entitlement to continued benefits if he/she:

- (1) separates from the agency, or
- (2) does not maintain an acceptable level of competence (employees most recent rating must be at least Fully Successful), or
- (3) violates the conditions of the service agreement.

<u>Employee Reimbursement</u>: An employee who fails to complete the period of employment stated within the service agreement will be indebted to the Federal Government and must reimburse the Department of Defense for the amount of any student loan repayment the employee received.

Failure to complete the period includes if the employee is separated involuntarily on account of misconduct or performance or the employee leaves the activity

voluntarily. The authorizing official may waive all or part of a recovery if he or she feels the recovery would be against equity and good conscience or against the public interest.

Records and Reports: An annual report will be submitted to the Assistant Secretary of the Army, Manpower and Reserve Affairs, Policy and Program Development Division, Benefits and Entitlements Branch each fiscal year. The report will identify when the activity approved the student loan, the number of employees receiving the incentive and the job classification of the employees.

<u>Documentation and Recordkeeping</u>: Each approving official is responsible for ensuring that the basis for any repayment of student loan is documented. Documentation will include evidence of the outstanding loan amount to be paid by this plan. Records may be destroyed after 3 years or after the Office of Personnel Management evaluates the program (whichever comes first).

QUALIFYING LOANS FOR REPAYMENT OF STUDENT LOAN INCENTIVE

The Higher Education Act covers three families of loans:

Federal Family Education Loans (FFEL)

- Subsidized Federal Stafford Loans;
- Unsubsidized Federal Stafford Loans;
- Federal Plus Loans; and
- Federal Consolidation Loans;

William D. Ford Direct Loan Programs (Direct Loans)

- Direct Subsidized Stafford Loans:
- Direct Unsubsidized Stafford Loans:
- Direct PLUS Loans:
- Direct Subsidized Consolidation Loans; and
- Direct Unsubsidized Consolidation Loans;

Federal Perkins Loan Program

- National Defense Student Loans (made before July 1, 1972);
- National Direct Student Loans (made between 7/1/72 and 7/1/87);
- Perkins Loans (made after July 1, 1987)

Loans covered under the Public Health Service Act include:

- Loans for Disadvantages Students (LDS);
- Primary Care Loans (PCL);
- Nursing Student Loans (NSL);
- Health Profession Student Loans (HPSL);
- Health Education Assistance Loans (HEAL).

STUDENT LOAN REPAYMENT SERVICE AGREEMENT

by educational institutions or bank Education Act of 1965 and the Pul made directly to the lender subject	nt of outstanding federally insured studes and other private lenders as authorized to Health Service Act. Student loans to the conditions stated in this agreeright, promise, or entitlement for continue competitive service.	zed by the Higher repayments are ment. Use of this		
The, U S. Army Corps of Engineers, agrees to provide a student loan repayment benefit to:				
EMPLOYEE	SOCIAL SECURITY NUMBER	POSITION SERIES		
subject to the conditions of employment stated in this document. (STATE ANY LOCAL CONDITIONS OF EMPLOYMENT SPECIFIC TO EACH AGREEMENT HERE)				

CONDITIONS OF LOAN REPAYMENT

I agree to complete	(MINIMUM OF THREE) YEARS SE	RVICE My	
period of service begins on_	and will end on	In return,	
U. S. Army Corps of Engineers will make payments on my			
outstanding federally insured loan(s) to:			

(LENDER(S) NAME, ADDRESS, AND ACCOUNT NUMBER)

REPAYMENT AMOUNT	YEARS	TOTAL

Increases or renewals made under this part not to exceed the statutory limits of \$6000 each calendar year up to a lifetime total of \$40,000 may be made without requiring a new period of service. If increases or renewals are made, however, they shall be documented on a revised service agreement. The Defense Finance and Accounting Service (DFAS) will be provided a copy of this and any amended service agreement to ensure the size and duration of payments to the loan holder(s) are adjusted accordingly.

LOAN REPAYMENT PROCEDURES

DFAS will make payments to the lender on a biweekly basis. The loan repayment amount will be considered as taxable wages and tax withholding will be made on a biweekly basis as appropriate. The employee is responsible for any late fees or penalties assessed by the loan holder(s) prior to, during, or subsequent to this agreement.

LOSS OF ELIGIBILITY FOR LOAN REPAYMENT BENEFIT

I understand I will no longer be eligible for the loan repayment incentive if I voluntarily end my employment with the, U. S. Army Corps of Engineers, am separated for reasons of misconduct or performance, fail to maintain an acceptable level of performance as documented by a rating of fully successful or equivalent on my latest performance appraisal, or in any way violate the terms of this agreement. REIMBURSEMENT OF LOAN REPAYMENT BENEFIT				
EMPLOYEE SIGNATURE	DATE			
I certify that I have discussed the conditions of the statistic employee.	student loan repayment program with			
APPROVING OFFICIAL'S SIGNATURE	DATE			
Approving Official's Typed Name and Title				

"This information is subject to the Privacy Act of 1974, as amended."